

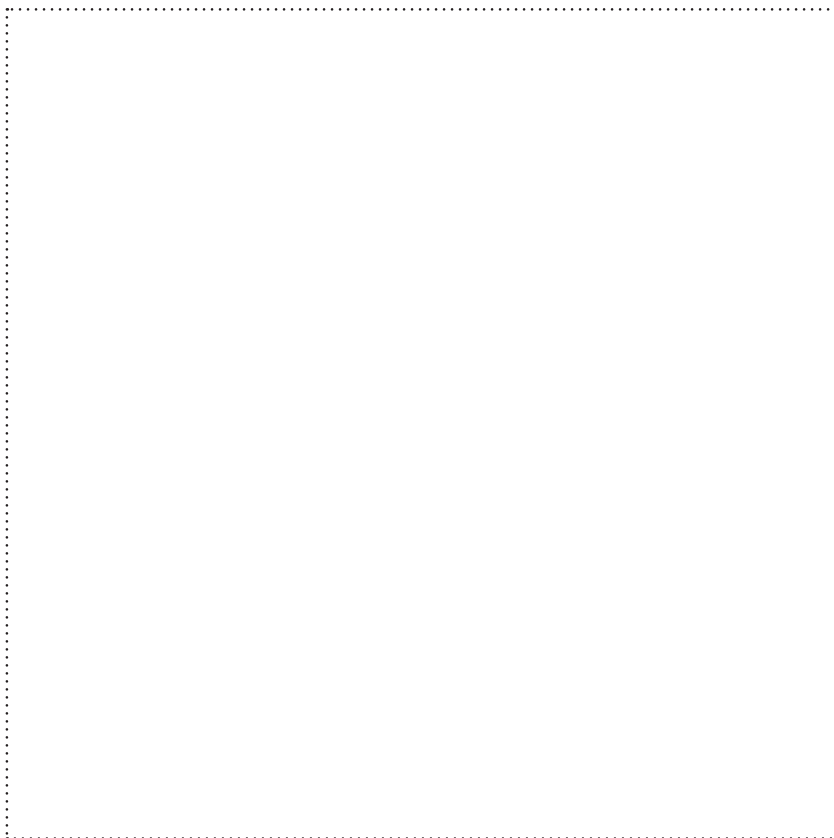
Notice générale - General instructions - Allgemeine Gebrauchsanweisung

Algemene instructies - Istruzioni generali - Instrucciones generales

Instruções gerais - Γενικές οδηγίες - Ogólna instrukcja - Общее руководство

Référence à rappeler - Pour activer la garantie et pour toute autre démarche.

Reference to be mentioned - to activate the guarantee and for all other actions.



**Thank you for purchasing
your INVICTA stove!**

**It is important to read the general and technical
instructions carefully to be able to get the most out
of the stove.**

+3 year free extended warranty

Register your product by scanning the QR code, you can find on the cover of this manual,
or directly at www.invicta.fr/en/product-registration/ to benefit from 3 years of free extended warranty

Maintenance logbook

To be downloaded from www.invicta.fr/fr/services-et-support/carnet-entretien



**WHEN IN USE, ALL THE APPLIANCE SURFACES
ARE HOT.**

BEWARE OF BURNS!

**AVOID INSTALLING THE APPLIANCE IN A LOCATION
WHERE THERE IS FREQUENT PASSAGE.**

COMPLIANT WITH EUROPEAN STANDARD

All our appliances are compliant with applicable standards and safety requirements.
Our appliances must be installed by competent personnel, in accordance with D.T.U. 24.2.2.

1. Relationship with the authorities

- Fireplaces or inserts installations are subject to applicable national laws and regulations. All local regulations, including those relating to national and European standards, must be complied with when installing the product.
- The installation can only be used after it has been inspected by an authorised inspector in accordance with the regulations of the country in which it is installed.
- Before installing a new appliance, contact the relevant local authorities according to the country's regulations.

2. Safety

The installation of the chimney and a fireplace or insert must be carried out by a professional and meet the requirements of D.T.U. 24.2.2: «Chimney fitted with a fireplace or insert that uses wood as the sole fuel» and D.T.U. 24.2.1 covering chimney flues. These documents define the product specifications, as well as the use and installation conditions.

Our liability is limited to the supply of the appliance. The installation must comply with the recommendations in this manual and trade practice, and be carried out by competent and qualified personnel acting on behalf of companies able to assume full liability for the entire installation.

Any alterations made to the appliance by the dealer, installer or end user may compromise the proper functioning of the appliance and of its safety features. This also applies to the installation of accessories or optional equipment not supplied by Invicta. This risk may also occur if parts or components that are essential for the proper functioning and safety of the stove have been dismantled or removed.

This risk may also occur if parts or components that are essential for the proper operation and safety of the appliance have been dismantled or removed.

a. Safety rules

- Never use water to put out the fire.
- The appliance glazing is very hot : beware of the risk of burns, especially involving children
- The appliance emits a lot of heat (by radiation through the glazing) : do not put materials or heat sensitive items at a distance of less than 1.50 m from the glazed area.
- Empty the ash pan contents into a metal or non-flammable container exclusively reserved for that purpose. Seemingly cool ash can be very hot even after cooling for some time.
- Do not place easily flammable materials near the appliance and the wood crib.
- Especially, do not store wood under the appliance.
- Never load the appliance with more wood than indicated in the "use advice" (i.e. less than half the combustion chamber height).
- The use of non-recommended fuels or fuel not suitable for the appliance, including liquid fuels, is prohibited.
- The combustion chamber must always remain closed, except during re-loading and ash removal.
- Do not overheat the appliance.
- Using the appliance as an incinerator is prohibited.
- The use of the manufacturer's spare parts is mandatory.

b. If a chimney fire occurs

Causes

Chimney fires are the result of the ignition of the deposits that coat the inside of the flue. When the fire is burning slowly or when green or wet wood is used, there is significant creosote production, which is a highly flammable substance. If these deposits catch fire at the base of the flue, they can cause a serious fire.

Symptoms

Chimney fires are characterised by :

- a smell of soot in the house,
- an unusual «rumbling» sound in the flue,
- a significant rise in the chimney temperature,
- sparks or even flames coming out of the chimney stack.

If one (or more) of these phenomena occur, call the fire brigade immediately. The intense heat from the fire can cause the flue to crack and the fire to spread to the floors and roof structure.

While waiting for the fire brigade to arrive, smother the fire in the hearth with sand or earth and then evacuate the dwelling.

Precautions to be taken

Never re-light the fireplace until you have had the chimney and flue checked for damage and repaired by a professional.

3. Installation

a. Location

The appliance must be located in the most busy room, usually the living room. It must be placed against a back wall, close to the flue.

b. Walls, base walls and recessed walls

The materials used must be suitable for the installation, i.e. non-combustible and heat-resistant.

10.

- limit the chimney lining heating to 65 K (K = degrees Celsius above the ambient temperature),
- get proper appliance operation,
- have access to the control components,
- maintain sufficient space for the moving parts,
- have maintenance access to parts that are likely to be replaced

The recessing instructions on the technical data sheet included with the appliance must be respected in particular :

- Insulation of the vertical walls using rock wool type insulation, with conductivity <0.04 W/m °C, minimum thickness 50 mm, covered with aluminium foil exposed to the fireplace radiation.
- The installation of a convection air circuit around the fireplace to cool it and heat the room it is installed in.
- The recommended minimum distance between the insulation and the appliance must be observed.
- Floor protection by placing the appliance on a 40 mm thick slab of high alumina cement with a conductivity of 2 W/m °C.

As the weight of the installation can be significant, check that the substructure has been designed and sized to bear the load, otherwise a load distribution plate may be a solution.

c. Smoke flue

The appropriately sized flue will be installed in accordance with the following standards: EN 15287-1:2007+A1:2010, EN 15287-2:2008, and EN 13384-1:2015+A1:2019. Where applicable, it is recommended that the correct operation of the flue be demonstrated in accordance with EN 13384-2:2015+A1:2019, depending on the specific conditions at each site.

Connecting more than one appliance to a same flue is prohibited.

The flue must have a minimum cross-section of 4 dm² (e.g. 20x20 cm) for appliances with a nozzle diameter of less than 200 mm and 6.25 dm² (e.g. 25x25 cm) for appliances with a nozzle diameter of 200 mm or more. This cross-section must be uniform over the entire height, with smooth walls and no narrowing. The smoke route should be as straight as possible, with no more than 2 bends the angle of which to the vertical must be less than 20°.

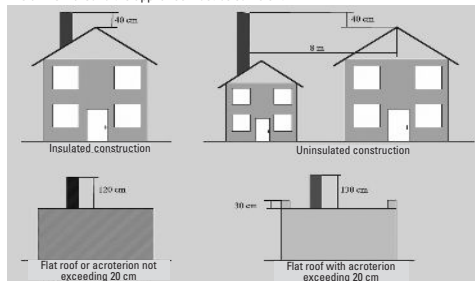
If the flue is new, the chimney liners used must bear the NF mark (or the mark applicable in the country).

If it is an existing flue, its compatibility, air tightness, condition and general stability must be checked. If it is not compatible, a lining using a process with a favourable Technical Opinion or a lining carried out by a qualified company is required.

The depression in the flue must be between 6 and 12 Pascals. This value can be checked when heating using a pressure gauge. A draught moderator is almost always needed to regulate the draught to the recommended values.

Chimney stack : it must comply with the following requirements

The air flow around the appliance must be sufficient.



d. Connecting flue

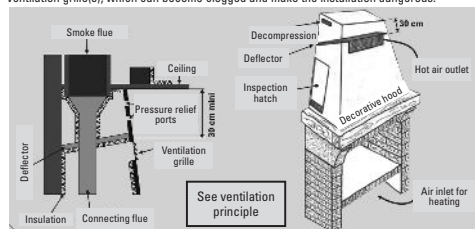
A direct connection of the flue to the nozzle is possible when the flue is designed to withstand temperatures above 500°C. In all other cases, the connection must be indirect, and therefore use a single wall metal flue. The connection to fireplaces and inserts must always have a minimum 40 mm overlap. A variation in the cross-section of the connecting flue is tolerated as long as its slope from the vertical does not exceed 45°.

e. Hood installation

The hood ventilation grille must be located as high as possible, but not less than 30 cm from the ceiling.

The inside of the hood must be accessible to allow inspection of the connecting flue either through the ventilation grille if it can be removed, or through an inspection hatch.

Access to the hood should also allow for cleaning to avoid dust accumulation. In particular the ventilation grille(s), which can become clogged and make the installation dangerous.



f. Installing an insert in an existing fireplace

The appliance can be installed in any fireplace in good condition made from non-combustible materials. None of the existing masonry can or should be removed to increase the space for the appliance.

If the masonry is deteriorated or defective, it must be properly repaired, preferably by a professional, before the appliance is installed.

All combustible or heat-degradable materials on or inside the walls (walls, floors, ceiling) at the fireplace location must be removed if they are in contact with them.

Any insulation that may be required can be created using non-combustible insulation materials of sufficient thickness, such as special high-temperature rock wool with aluminium or ceramic fibre with an aluminium face. Before installing the insert, its connection to the flue must be prepared.

It is essential to close off the inside of the top of the chimney using a metal plate or other suitable non-combustible material that can withstand high temperatures without damage. This plate must be drilled with a hole beforehand to allow the flue to pass through it.

g. Fresh air intake sizing

Wood consumes oxygen when it burns. A lack of renewed fresh air can lead to poor combustion (production of unburned gases and carbon monoxide), and therefore significant health risks. If the dwelling is equipped with a mechanical air extraction system, an additional air supply is required in the room where the fireplace is located. In any case, this air supply is recommended.

The air supply cross-section must be at least 4 dm². This air intake can be closed when the appliance is not in use and should not be placed opposite the prevailing winds but facing them or, better still, on the sides. When the appliance is running, make sure it is free of obstructions. If other heating appliances can be operated simultaneously, provide additional fresh air intakes for those appliances.

4. Operating specifications

a. Inserts / Vertical convection circuit

The building is designed to allow the air to be heated to flow from bottom to top.

In simple terms, the fireplace is connected to a flue and then the whole is encased by a chimney. To allow heat exchange, a space is required between the appliance and the wall. Thanks to the openings located at the top and bottom of the casing, the system guarantees the circulation of ambient air which heats on contact with the appliance.

For combustion

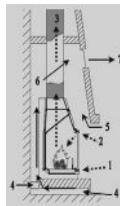
- Primary air intake for combustion control (ash pan)
- Secondary air intake, keeps the window clean
- Smoke evacuation

For convection

- External fresh air intake to be heated through the underside, convection air
- Fresh air intake to be heated between the appliance and the casing
- Heated air circuit
- Hot air exit to the hood

b. Inserts / Horizontal convection circuit

The building is used as such, without any possibility of adaptation, the air to be heated enters and exits horizontally. Unlike stoves, inserts are designed to be fitted in existing open fireplaces. They can be embedded and are fitted with a casing that guarantees the flow of ambient air around the



appliance and allows heat transfer.

For combustion

1. Primary air intake for combustion control (ash pan)
2. Secondary air intake, keeps the window clean
3. Smoke circuit

For convection

4. Hot air circuit around the insert
5. Front external fresh air inlet to be heated
6. Front hot air outlet
7. Warm air outlet from the front of the building

5. Use advice

- Only use recommended fuels : hardwood (Beech, Hornbeam, Oak), dry (less than 20% moisture content, i.e. a minimum of 2 years storage under shelter after cutting) and of a size adapted to the appliance specifications.
- Avoid using resinous wood (pine, fir, spruce, etc.) which require more frequent maintenance of the appliance and the flue.
- The ash pan must remain permanently in the appliance except when being emptied. Remove the ash every day. Empty the ash pan contents into a metal or non-flammable container exclusively reserved for this purpose. Seemingly cool ash can be very hot even after cooling for some time.
- During operation, the controls and the door handle can be very hot.
- Use the heat-resistant glove to open and close the door.
- It may be necessary to stop the mechanical ventilation extractor to prevent smoke blowing back into the room when the door is opening.
- Continuous low level operation, especially during mild weather (unsatisfactory draught) and using damp wood, results in incomplete combustion that favours bistre and tar deposits:
 - Alternate periods of low operation with periods of normal operation.
 - Prefer using small loads.

a. Commissioning

The first few times the appliance is used, there will be a smell of paint : ventilate the room to limit this inconvenience or carry out a first burn outside the house before installing. During the first hours of use, we recommend a moderate fire to allow the entire appliance to dilate normally.

b. Lighting

Place crumpled up paper on the grate (avoid glossy paper) plus some tinder (very dry small branches or thinly chopped wood). Light the paper, close the appliance door and fully open the air intake. When the paper and tinder are burning, you can load your appliance. The door can be left partially open to facilitate the lighting phase, in which case the appliance should be kept under surveillance. During the first hours of use, we recommend a moderate fire to allow the entire appliance to dilate normally.

c. Settings

- "Rated power" and "extended combustion" operation
- "Rated power" use requires re-loading every 30 to 45 minutes using small amounts of wood. This appliance efficient and environmentally friendly operating mode should be preferred. The appliance can also be operated using "extended combustion" when reduced power and longer autonomy are needed.
- Whatever the operating mode used (Rated power or Slow combustion), make sure each load of wood lights as soon as it is placed in the appliance and that it continues to burn. If this does not happen, open the "firing rate" control to the "lighting" position for a few moments until the wood lights properly : During the combustion phase of the volatile part of the wood, it is essential to avoid operation without full fire, failing which the appliance and the chimney flue will be soiled and effluents harmful to the environment and health will be released into the atmosphere.

- Burner controls

Systematically use the tool supplied with the appliance to handle the controls which can be very hot.

Firing rate control : located on the front of the ash pan, this control is used to modulate the appliance firing rate between "Normal rate" (control open) and "slow combustion" (control closed).

Lighting control : acting on the fire rate control beyond the "normal rate" position provides extra air for lighting. This position is reserved for lighting and re-starting operations and must not be used for more than 30 minutes as this may cause damage to the appliance and its surroundings. The appliance must be kept under surveillance the entire time this position is used.

Secondary air control : this control must remain open to its maximum for effective operation and clean combustion. Adjusting this control is only useful if the draught is higher than recommended. In that case, the control can be set to obtain performances. Once this adaptation has been made, do not use the secondary air control. Only use the firing rate control to vary the appliance power.

Chimney damper : Its control is located over the door. It is always closed unless the draught is too weak. Always open it before opening the insert door (back draught risk).

d. Maintenance

Do not use a spray to clean the glass. Its use on the painted cast iron parts of the stove could permanently damage its coating !

Ash should be removed daily. The grille must be cleaned. A visual check of the flame appearance can identify malfunctions

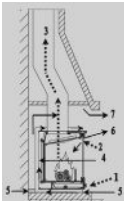
Once a year, the flue connection and the draught control system (moderator flap) must be checked.

If any parts of the appliance are worn or broken, use only our spare parts. Any modification of the appliance is strictly prohibited.

Mechanical chimney sweeping must be carried out twice a year, including once during the heating season. It must be carried out by a qualified company which must issue a chimney sweeping certificate after the work has been completed.

6. Causes of poor functioning

PROBLEM	PROBABLE CAUSES	ACTION
The fire takes badly The fire doesn't hold	Green wood or wood too wet	Use hardwood cut at least 2 years previously and stored in a ventilated shelter.
	The logs are too large	To light, use ruffled paper and dry small pieces of wood. Use split logs to keep the fire going.
	Poor quality wood	Use wood that gives off a lot of heat and produces good embers (hornbeam, oak, ash, maple, birch, elm, beech, etc.)
	Insufficient primary air	Open the primary air shutter wide (ash pan). Open the exterior fresh air intake grille.
	Insufficient draught	<ul style="list-style-type: none">• Check that the pipe work is not obstructed, carry out mechanical sweeping if necessary.• Check that the flue is compliant.



The fire rases	Excess primary air	Partially or completely close the air shutter (ash pan).
	Excessive draught	<ul style="list-style-type: none">• Install a draught regulator.
	Poor quality wood	Do not continually burn small wood, faggots, offcuts from joinery (plywood, pallets, etc.). Ban pallets.
Smoke emission when lighting	The flue is cold	Warm the flue by burning a newspaper in the stove for example.
	The room pressure is low	In houses with mechanical ventilation systems, slightly open a window when lighting until the fire burns normally (see exterior air intake).
Emanation of smoke during combustion	Insufficient draught	<ul style="list-style-type: none">• Check the compliance of the flue and its insulation.• Check that the pipe work is not obstructed, carry out mechanical sweeping if necessary.
	Wind enters the chimney	<ul style="list-style-type: none">• Install a back draught system on the chimney outlet.
	The room pressure is low	In houses with mechanical ventilation systems, slightly open a window when lighting until the fire burns normally (see exterior air intake).
Insufficient heat	Poor quality wood	Only use the recommended fuel.
	Poor mixing of convection hot air	<ul style="list-style-type: none">• Check the convection circuit (intake and diffusion grilles, air pipe work).• Check that neighbouring rooms are equipped with an aeration grille to assist the circulation of hot air.
	Insufficient draft	<ul style="list-style-type: none">• Check that the flue complies with requirements and check its insulation
The window gets dirty quickly	No exterior air intake	Install an air inlet grille (air intake with regulation) of a cross section of at least 4 dm ² (e.g. 20 x 20 cm) near the chimney.
	Use of wet or unsuitable wood	Use dry wood from deciduous trees that has been stored under cover for 2 years.
	Insufficient air intake through the grilles	<ul style="list-style-type: none">• Check the condition of the fireproof connections.• Widen the interstices between the glass and the edging of the door while adding to the places of fixing with largest connections.
Fast wear of the cast iron elements. Grate deformed	Insufficient hearth ventilation. Insufficient grate ventilation through the ash pan	<ul style="list-style-type: none">• Check the air flow recovering the heat from the hearth, increase the openings and ventilation grilles.• Check that the ventilation system is not blocked by closed grilles, use non-adjustable grilles. Empty the ash pan every day.
	The door seal is coming off	Misuse of aggressive liquids when cleaning the window
Condensation in the hearth	Damp wood combustion at low heat and window closed	Use the liquid in such a way that it does not run under the glazing, or clean using a foaming product.
		Use dry wood from deciduous trees that has been stored under cover for 2 years. Please note that freshly cut wood contains about 5 litres of water per 10 kg.
No hot air outlet from the insert	No electricity Defective fan	<ul style="list-style-type: none">• Check if there is a power supply. Always mount the cable directly to an integrated socket. Do not light a fire without electricity or use an alternative power supply. Replace the defective element.

• This sign recommends that you use a qualified professional to carry out these operations.

7. Consumer legal and commercial guarantees

The marketed Products comply with regulations applicable in France and their performances are compatible with non-professional uses.

Non-professional consumer Customers (hereinafter «Consumers») automatically benefit from the legal guarantee of conformity and the legal guarantee against hidden defects free of charge. In addition, and independently of the legal guarantees, they benefit from a commercial guarantee.

7.1 Legal guarantees

7.1.1 Legal guarantee of conformity

INVICTA GROUP undertakes to deliver the Consumer goods that comply with the contractual description and the criteria set out in Article L217-5 of the French Consumer Code. It is liable for non-conformities existing at the time the Products are delivered and which appear within two years of the delivery.

This guarantee period applies without prejudice to Articles 2224 et seq. of the French Civil Code, with the prescription period starting to run on the day the Consumer becomes aware of the non-conformity.

Non-conformities which appear within a period of twenty-four months from the delivery of the Products are, unless proven otherwise, considered to have existed at the time of delivery.

If a non-conformity is found, Consumers may demand that the delivered Products be made compliant by repair or replacement, failing which the price can be reduced or the sale be cancelled in accordance with the legal conditions.

They may also suspend the payment of all or part of the price or the remittance of the benefit provided for in the contract until INVICTA GROUP has met its obligations under the legal guarantee of conformity under articles 1219 and 1220 of the French Civil Code. It is up to the Consumer to request the upgrade to conformity from INVICTA GROUP by choosing between repair and replacement. The goods must be brought into conformity within a period not exceeding thirty days following the Consumer's request.

Proof of purchase of the Product (invoice, detailed sales receipt) and photos of the product will be required for the processing of any claim.

The repair or replacement of the non-compliant Product includes, where applicable, the removal and return of the Product and the installation of the repaired or replaced Product. Any Product brought into conformity as part of the legal guarantee of conformity benefits from a six-month extension of this guarantee.

If the non-compliant Product has been replaced because, despite the Consumer's choice, INVICTA GROUP has not brought the Product into conformity, the replacement will reintitulate the legal guarantee of conformity period starting from the delivery of the replaced Product.

If the requested upgrade to compliance is impossible or entails disproportionate costs under the conditions provided for in Article L. 217-12 of the French Consumer Code, INVICTA GROUP may choose, if the conditions provided for in article L. 217-12 of the French Consumer Code are not met, the Consumer may, after formal notice, pursue the forced execution in kind of the solution initially requested in accordance with articles 1221 et seq. of the French Civil Code.

Finally, the Consumer may demand a price reduction or the cancellation of the sale (unless the non-conformity is minor) in the cases provided for by Article L. 217-14 of the French Consumer Code.

When the non-conformity is so serious that it justifies a reduction in price or the immediate cancellation of the sale, the Consumer is not required to request the repair or replacement of the non-compliant Product first.

The price reduction is proportional to the difference between the value of the delivered Product and the value of the Product without the non-conformity.

If the sale is cancelled, the Consumer will be refunded the price paid after the return of the non-compliant Products to INVICTA GROUP at the latter's expense.

The refund is made on receipt of the non-compliant Product or proof of its shipment by the Consumer and at the latest within the following fourteen days by means of the same payment method as the one used by the Consumer at the time of payment, unless the latter expressly agrees otherwise and in any case without any additional costs.

The above mentioned provisions are without prejudice to the possible award of damages to the Consumer for the loss suffered by the latter as a result of the non-conformity.

7.1.2 Legal guarantee against hidden defects

INVICTA GROUP is liable to the Consumer for hidden defects as part of the legal guarantee against hidden defects resulting from a material, design or manufacturing defect impacting the delivered products and rendering them unfit for purpose.

The Consumer may decide to implement the guarantee against hidden defects for the Products in accordance with Article 1641 of the French Civil Code, in that case, they may choose between the cancellation of the sale or a reduction of the sale price in accordance with Article 1644 of the French Civil Code.

7.1.3 Exclusion of legal guarantees

INVICTA GROUP cannot be held liable in the following cases :

- non-compliance with the legislation of the country in which the Products are delivered, which it is the Consumer's responsibility to check before placing the order;
- misuse, professional use, negligence or lack of maintenance by the Consumer, as well as in case of normal wear and tear of the Product, accident or force majeure.

7.2 Commercial guarantee applicable to Consumers

In addition to the aforementioned legal guarantee of conformity and against hidden defects, INVICTA GROUP offers a commercial guarantee to its Consumers (excluding all professional Clients) (hereinafter the « **Commercial Guarantee** »), subject to full payment of the invoice corresponding to the Product by the aforementioned Consumer, under the conditions and according to the durations described below. In accordance with Article D.217-3 of the French Consumer Code, the insert attached to Article D.211-2 of the French Consumer Code is reproduced below, restating the main provisions of the Commercial Guarantee of conformity.

The consumer has two years from the delivery of the goods to obtain the implementation of the legal guarantee of conformity if a non-conformity appears. During that period, the consumer is only required to prove the existence of the non-conformity and not the date it appeared.

When the contract for the sale of the goods provides for the supply of digital content or a digital service on a continuous basis for a period of more than two years, the legal guarantee applies to that digital content or digital service throughout the planned period of supply. During that period, the consumer is only required to prove the existence of the non-conformity of the digital content or service and not the date of its appearance.

The legal guarantee of conformity entails an obligation on the part of the professional, where applicable, to provide any updates needed to maintain the conformity of the goods. The legal guarantee of conformity gives consumers the right to the repair or replacement of the goods within thirty days of their request, free of charge and without any major inconvenience to them.

If the goods are repaired under the legal guarantee of conformity, the consumer benefits from a six-month extension of the initial guarantee.

If the consumer requests the goods to be repaired but the vendor imposes replacement, the legal guarantee of conformity is renewed for a period of two years from the date the goods are replaced.

The consumer may obtain a reduction in the purchase price by keeping the goods or terminate the contract and obtain a full refund against the return of the goods, if :

- 1° The professional refuses to repair or replace the goods;
- 2° The repair or replacement of the good occurs after a period of thirty days;
- 3° The repair or replacement of the goods causes major inconvenience to the consumer, in particular where the consumer definitively bears the cost of the return or removal of the non-compliant goods, or if they bear the cost of installing the repaired or replaced goods;
- 4° The non-conformity of the goods persists despite the vendor's unsuccessful attempt to bring it to conformity.

The consumer is also entitled to a reduction in the price of the goods or to the termination of the contract when the non-conformity is so serious as to justify the immediate reduction in price or the termination of the contract. The consumer is then not required to request the repair or replacement of the goods beforehand.

The consumer is not entitled to cancel the sale if the non-conformity is minor.

Any period of immobilisation of the goods for the purpose of repair or replacement suspends the guarantee that was still running until the delivery of the repaired goods.

The rights mentioned above result from the application of Articles L. 217-1 to L. 217-32 of the French Consumer Code.

A vendor who obstructs the implementation of the legal guarantee of conformity in bad faith is liable to a civil fine of up to EUR 300,000, which may be increased to 10% of the average annual turnover (Article L. 241-5 of the French Consumer Code).

The consumer also benefits from the legal guarantee against hidden defects under articles 1641 to 1649 of the French Civil Code for a period of two years from the discovery of the defect. This guarantee gives the right to a price reduction if the goods are kept or to a full refund in return for the return of the goods.

7.2.1 Territoriality

The Commercial Guarantee applies in all countries in which the Products are sold by INVICTA GROUP.

7.2.2 Content and duration

The Commercial Guarantee only applies to the following Products, excluding all others.

7.2.2.1 Heating appliances

At the end of the twenty-four (24) month period mentioned in article 7.1.1 above, the heating elements (non-removable parts) are guaranteed to Consumers, depending on the type of heating appliance they have purchased and according to the following periods:

- For the heating elements of wood burning stoves, fireplaces, inserts and ranges:

The Commercial Guarantee for these products will have a maximum duration of three (3) years, which will begin at the end of the twenty-four (24) month period mentioned in article 6.1.1 above. In all cases, if the product has been registered within 3 months of purchase, the Commercial Warranty on these products will expire on the fifth anniversary of the purchase of the product by the Consumer.

- For the heating elements of pellet stoves, fireplaces and inserts:

The Commercial Guarantee will only apply if the Products have been installed in a compliant manner and subject to verification of such compliance by the network of INVICTA GROUP authorised technical stations within 3 months of purchase. The Commercial Guarantee for these products will have a maximum duration of one (1) year, which will begin at the end of the twenty-four (24) month period mentioned in article 6.1.1 above. If the Consumers an additional year may be granted if commissioning is carried out with an INVICTA GROUP-approved technician and if installation is compliant. In this case, the Commercial Warranty on these products will end on the fourth anniversary of the purchase of the product by the Consumer.

The Commercial Guarantee is limited to the free replacement of recognised defective parts after inspection by INVICTA GROUP. If the replacement of these parts proves too expensive, INVICTA GROUP may decide to replace the Product. Under no circumstances may the INVICTA GROUP be the subject of a claim for damages, under any name or form whatsoever.

The costs of travel, transport, labour, packaging, dismantling and the consequences of immobilisation of the equipment resulting from guarantee operations, are borne by the Consumer.

The following heating appliance components are expressly excluded from the Commercial Guarantee:

- External removable parts,
- normal wear and tear of the Product such as, for example, a change in appearance (colour, gloss) or corrosion, as well as of the steel of cast iron moving or fixed internal parts of the Product,
- the consequences of improper maintenance or lack of maintenance of the Product, such as neglect, negligence or error in handling the Product and, more generally, failure to comply with instructions for use and maintenance and, in particular, maintenance by qualified personnel,
- since the glass withstands a temperature of 750°C and the temperatures in the combustion chamber never reach this temperature, there can be no breakage of the glazing due to overheating. As a result, glass breakage due to improper handling of the Product or handling of the appliance is not covered by the Commercial Guarantee.
- Seals for any heating appliance, crucibles for pellet stoves and spark plugs for pellet stoves and gas heaters are considered to be wear parts,
- As the fuel used and the operation of the appliance are beyond the manufacturer's control,
- the parts of the fireplace in direct or indirect contact with the igniting fuel, such as :
 - Decorative plates, fire grates, deflectors, hearth, fire protections, inserts, wood stoves and hydronic radiators under the INVICTA or DEVILLE brand,
 - Decorative plates and deflectors for pellet stoves marketed under the INVICTA, or DEVILLE brands,
 - Diffuser tubes, wicks, igniters, cast iron rings for stoves marketed under the INVICTA, or DEVILLE brand names,
 - Refractory bricks, fire grates, deflectors for wood burning ranges marketed under the INVICTA, or DEVILLE brand names,
 - Decorative plates and deflectors for gas heating appliances marketed under the INVICTA, or DEVILLE brands.
- The electrical parts (extractor, fan, electronic board) of pellet stoves marketed under the INVICTA or DEVILLE brands are only covered by the Legal Guarantee.
- The other components, such as :
 - latches, screws, fans, printed circuits, switches, terminals, electric wires, fireplace electric ducts, inserted wood stoves marketed under the INVICTA or DEVILLE brands,
 - latches, screws, decorative plates, deflectors for pellet stoves marketed under the INVICTA or DEVILLE brands,
 - handles, screws, bricks, thermometers for wood burning ranges marketed under the INVICTA, or DEVILLE brand names,

The following are also excluded from the Commercial Guarantee:

- any damage caused by mechanical or electrical components that are not supplied by the manufacturer of the Product and/or are prohibited by laws governing heating appliances.
- Damage caused by any use other than that intended for the Product concerned, in particular the use of any unauthorised fuels.

The Commercial Guarantee applies to any defect in material or manufacturing, subject to the Consumer's professional, reasonable use of the appliance in accordance with the operating instructions provided with the appliance and any applicable regulations.

INVICTA GROUP is released from any obligation relating to the Commercial Guarantee in the event of Product installations that are not compliant with any legal, regulatory and/or administrative requirements and trade practices, or if the Product is altered.

The Commercial Guarantee does not cover any damage, whether total or partial, direct or indirect, caused by use that does not comply with the instructions for use and/or maintenance, is abnormal, negligent or incorrect, or results from a cause unrelated to the intrinsic qualities of the Product.

This Commercial Guarantee is excluded for professional use of the Product.

Proof of Product purchase (invoice, detailed sales receipt) and photos will be requested for the processing of any claims under the Legal Guarantee or the above mentioned contractual guarantee.

The Contractual Guarantee is only valid if the appliance has been installed at the address indicated on the guarantee certificate provided with the appliance and if the purchaser has registered the Product on the www.invicta.fr website within 3 months of the purchase, it being specified that in all cases, the Consumer is required to provide proof of purchase of the Product for the implementation of the Contractual Guarantee.

7.2.3 Transfer of the guarantee

The Commercial Guarantee is linked to the Product sold by INVICTA GROUP, it is automatically acquired by any new non-professional owner consumer for the remaining duration.

7.2.4 Price of the guarantee

The Commercial Guarantee as defined above does not entail any additional payment by the Consumer.

7.2.5 Immobilisation of the Product

Any period of immobilisation of the Product suspends the remaining guarantee period from the date of the Customer's request for intervention or from the date the Product is made available for replacement or repair if this starting point is more favourable to the Customer. The duration will also be suspended in the event of negotiations between the guarantor and the Customer with a view to an amicable settlement of the dispute.

7.2.6 Amicable settlement of disputes

In the event of difficulty in applying this guarantee, the Consumer has the possibility, before any legal action, to seek an amicable solution, in particular by contacting INVICTA GROUP'S After-Sales Service.

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