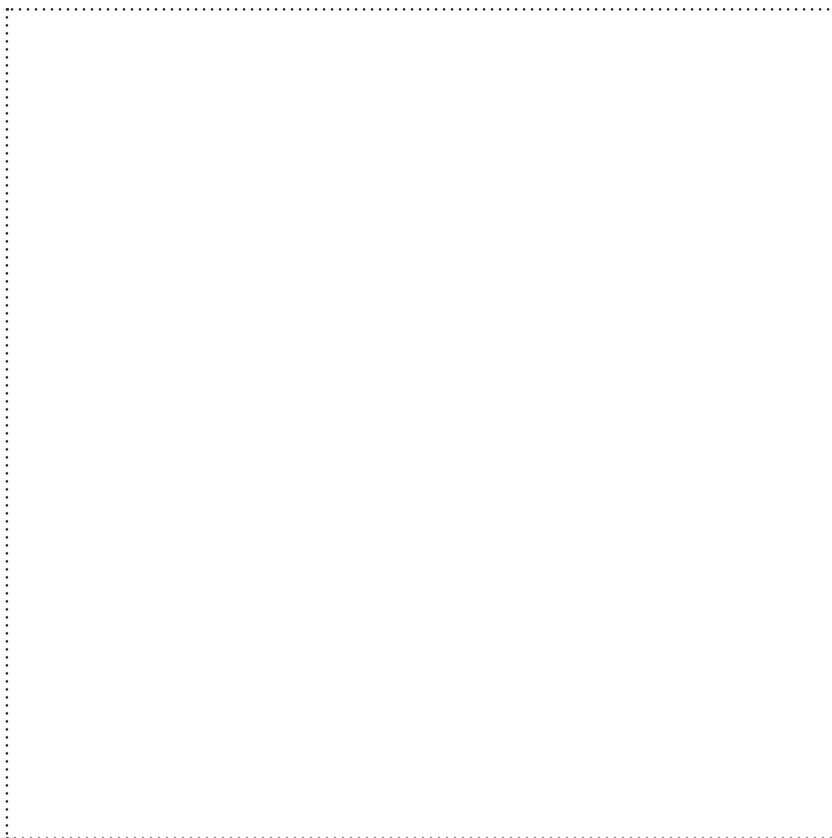


Notice générale - General instructions - Allgemeine Gebrauchsanweisung

Algemene instructies - Istruzioni generali - Instrucciones generales

Instruções gerais - Γενικές οδηγίες - Ogólna instrukcja

Référence à rappeler - Pour activer la garantie et pour toute autre démarche.
Reference to be mentioned - to activate the guarantee and for all other actions.



**Thank you for purchasing
your INVICTA stove!**

**It is important to read the general and technical
instructions carefully to be able to get the most out
of the stove.**

+3 year free extended warranty

Register your product by scanning the QR code, you can find on the cover of this manual,
or directly at www.invicta.fr/en/product-registration/ to benefit from 3 years of free extended warranty

Maintenance logbook

To be downloaded from www.invicta.fr/fr/services-et-support/carnet-entretien



**WHEN IN USE, ALL THE APPLIANCE SURFACES
ARE HOT.**

BEWARE OF BURNS!

**AVOID INSTALLING THE APPLIANCE IN A LOCATION
WHERE THERE IS FREQUENT PASSAGE.**

COMPLIANT WITH EUROPEAN STANDARD

All our appliances are compliant with applicable standards and safety requirements.
Our appliances must be installed by competent personnel, in accordance with D.T.U. 24.2.2.

1. Relationship with the authorities

- Stove installations are subject to applicable national laws and regulations. All local regulations, including those relating to national and European standards, must be complied with when installing the product.
- The installation can only be used after it has been inspected by an authorised inspector in accordance with the regulations of the country in which it is installed.
- Before installing a new stove, contact the relevant local authorities according to the country's regulations.

2. Safety

Important: To guarantee the best performance and safety, Invicta products must be installed by qualified installers.

Any alterations made to the appliance by the dealer, installer or end user may compromise the proper functioning of the appliance and of its safety features. This also applies to the installation of accessories or optional equipment not supplied by Invicta. This risk may also occur if parts or components that are essential for the proper functioning and safety of the stove have been dismantled or removed.

In all such cases, the manufacturer cannot be held liable for the product and claims under the guarantee will be void.

a. General instructions

- Flammable objects, or those that are deteriorated by the effects of heat, must be kept at least 1.5 metres away from all the stove surfaces (in particular clothing or objects that have been placed to dry in front of the appliance).
- If a chimney fire were to break out, close the loading door, then the primary and secondary air intakes, then contact the local fire brigade immediately.
- When in use, all the appliance surfaces are hot: beware of burns!
- Avoid installing the appliance in a location where there is frequent passage.
- Never attempt to alter the appliance.
- Never load the appliance with more wood than indicated in the technical instructions (namely, less than half the combustion chamber height). The use of non-recommended fuels or fuel not suitable for the appliance, including liquid fuels, is prohibited.
- The combustion chamber must always remain closed, except during re-loading and ash removal.
- Using the appliance as an incinerator is prohibited.
- The use of the manufacturer's spare parts is mandatory.

b. Fire prevention measures

- The stove must be installed with a CE-compliant flue pipe. The minimum distance between the pipes and combustible materials must also be maintained.
- Make sure that furniture and other flammable materials are not too close to the stove.
- Let the fire go out on its own.
- The stove becomes very hot when lit and can cause burns to anyone who touches it.
 - Wait until the stove is cold to remove the ashes.

c. Location of the device

The device must be placed on a floor with sufficient bearing capacity. If an existing construction does not meet this prerequisite, appropriate measures (for example: the installation of a load distribution plate) must be taken to enable the ground to support the device. The location of the device must allow easy access for cleaning the device, the connection duct and the smoke duct.

d. If a chimney fire occurs,

- Close all the hatches and air intakes.
- Keep the combustion chamber door closed.
- Check for smoke in the attic and cellar.
- Contact the fire brigade.
- After a chimney fire, the stove and chimney must be checked by a specialist before any further use to guarantee that the installation is operational.

3. Installation

To guarantee proper operation, the installation requires:

- A fresh air supply specific to combustion.
- An evacuation of combustion products.

Before proceeding with the installation:

- Make sure the appliance is in good condition.
- Plan on having help with assembly and installation.
- Check the **safety distances** to respect carefully (see specific instructions).

The appropriately sized flue will be installed in accordance with the following standards: EN 15287-1:2007+A1:2010, EN 15287-2:2008, and EN 13384-1:2015+A1:2019. Where applicable, it is recommended that the correct operation of the flue be demonstrated in accordance with EN 13384-2:2015+A1:2019, depending on the specific conditions at each site.

4. Use advice

- Only use recommended fuels: hardwood (Beech, Hornbeam, Oak), dry (less than 20% moisture content, i.e. a minimum of 2 years storage under shelter after cutting) and of a size adapted to the appliance specifications.
- Avoid using resinous wood (pine, fir, spruce, etc.) which require more frequent maintenance of the appliance and the flue.
- The ash pan must remain permanently in the appliance except when being emptied. Remove the ash every day. Empty the ash pan contents into a metal or non-flammable container exclusively reserved for this purpose. Seemingly cool ash can be very hot even after cooling for some time.

- During operation, the controls and the door handle can be very hot.
- Continuous low level operation, especially during mild weather (unsatisfactory draught) and using damp wood, results in incomplete combustion that favours bistre and tar deposits:
 - Alternate periods of low operation with periods of normal operation.
 - Prefer using small loads.

a. Commissioning

The first few times the appliance is used, there will be a smell of paint: ventilate the room to limit this inconvenience or carry out a first burn outside the house before installing.
During the first hours of use, we recommend a moderate fire to allow the entire appliance to dilate normally.

b. Maintenance

Do not use spray to clean the glazing. Its spraying onto the appliance's painted cast iron surfaces permanently damages their coating!

The appliance and installation must be maintained regularly.

Have your chimney swept by specialists at least twice a year, of which once during the heating season.
At that time, have the entire appliance and flue pipe cleaned and checked by a competent technician who will:

- fully clean the stove, check the connections of the different parts, remove the deflector and check its position sloped and resting on the throat at the top and held down at the back.
 - if necessary, replace worn parts (door seal in particular).
- After long idle periods, check that the flue is not obstructed before lighting.

c. Draw

The negative pressure in the flue must be between 6 and 12 Pascals. This measurement can be verified during operation using a Flue Draft Gauge. A draft regulator is necessary in almost all cases to regulate the draft to the recommended values.

It is prohibited to connect the device to a flue serving other devices.

d. Ventilation of the room where the device is installed

The operation of the device requires an additional air supply to that necessary for regulatory air renewal. This air supply is mandatory when the home is equipped with mechanical ventilation. The air intake must be located either directly outside, or in an externally ventilated room, and be protected by a grille.

The air supply outlet must be located as close as possible to the device. It must be closable when it opens directly into the room. During operation of the device, ensure that it is free of any obstruction.

The air inlet section must be at least equal to a quarter of the section of the flue with a minimum of 50 cm². It may be necessary to stop the mechanical ventilation extractor to prevent smoke from being blown back into the room when the door is opened. If other heating appliances can be operated simultaneously, provide additional fresh air supply sections for these appliances.

5. Causes of poor functioning

PROBLEM	PROBABLE CAUSES	ACTION
The fire takes badly The fire doesn't hold	Green wood or wood too wet	Use hardwood cut at least 2 years previously and stored in a ventilated shelter.
	The logs are too large	To light, use ruffled paper and dry small pieces of wood. Use split logs to keep the fire going.
	Poor quality wood	Use wood that gives off a lot of heat and produces good embers (hornbeam, oak, ash, maple, birch, elm, beech, etc.)
	Insufficient primary air	Open the primary air shutter wide (ash pan). Open the exterior fresh air intake grille.
	Insufficient draught	<ul style="list-style-type: none">Check that the pipe work is not obstructed, carry out mechanical sweeping if necessary.Check that the flue is compliant.
The fire races	Excess primary air	Partially or completely close the air shutter (ash pan).
	Excessive draught	<ul style="list-style-type: none">Install a draught regulator.
	Poor quality wood	Do not continually burn small wood, faggots, offcuts from joinery (plywood, pallets, etc.). Ban pallets.

Smoke emission when lighting	The flue is cold	Warm the flue by burning a newspaper in the stove for example.
	The room pressure is low	In houses with mechanical ventilation systems, slightly open a window when lighting until the fire burns normally (see exterior air intake).
The door seal is coming off	Misuse of aggressive liquids when cleaning the window	Use the liquid in such a way that it does not run under the glazing, or clean using a foaming product.
Condensation in the hearth	Damp wood combustion at low heat and window closed	Use dry wood from deciduous trees that has been stored under cover for 2 years. Please note that freshly cut wood contains about 5 litres of water per 10 kg.
Emanation of smoke during combustion	Insufficient draught	<ul style="list-style-type: none"> Check the compliance of the flue and its insulation. Check that the pipe work is not obstructed, carry out mechanical sweeping if necessary.
		Wind enters the chimney
	The room pressure is low	In houses with mechanical ventilation systems, slightly open a window when lighting until the fire burns normally (see exterior air intake).
Insufficient heat	Poor quality wood	Only use the recommended fuel.
	Poor mixing of convection hot air	<ul style="list-style-type: none"> Check the convection circuit (intake and diffusion grilles, air pipe work). Check that neighbouring rooms are equipped with an aeration grille to assist the circulation of hot air.
The window gets dirty quickly	Insufficient draft	<ul style="list-style-type: none"> Check that the flue complies with requirements and check its insulation
	No exterior air intake	Install an air inlet grille (air intake with regulation) of a cross section of at least 4 dm ² (e.g. 20 x 20 cm) near the chimney.
	Use of wet or unsuitable wood	Use dry wood from deciduous trees that has been stored under cover for 2 years.
	Insufficient air intake through the grilles	Check the condition of the fireproof connections.
Fast wear of the cast iron elements. Grate deformed	Insufficient hearth ventilation. Insufficient grate ventilation through the ash pan	Check the air flow recovering the heat from the hearth, increase the openings and ventilation grilles. Check that the ventilation system is not blocked by closed grilles, use non-adjustable grilles. Empty the ash pan every day.
No hot air outlet from the insert	No electricity Defective fan	<ul style="list-style-type: none"> Check if there is a power supply. Always mount the cable directly to an integrated socket. Do not light a fire without electricity or use an alternative power supply. Replace the defective element.
* This sign recommends that you use a qualified professional to carry out these operations.		

6. Consumer legal and commercial guarantees

The marketed Products comply with regulations applicable in France and their performances are compatible with non-professional uses.

Non-professional consumer Customers (hereinafter «Consumers»)

automatically benefit from the legal guarantee of conformity and the legal guarantee against hidden defects free of charge.

In addition, and independently of the legal guarantees, they benefit from a commercial guarantee.

6.1 Legal guarantees

6.1.1 Legal guarantee of conformity

INVICTA GROUP undertakes to deliver the Consumer goods that comply with the contractual description and the criteria set out in Article L217-5 of the French Consumer Code.

It is liable for non-conformities existing at the time the Products are delivered and which appear within two years of the delivery.

This guarantee period applies without prejudice to Articles 2224 et seq. of the French Civil Code, with the prescription period starting to run on the day the Consumer becomes aware of the non-conformity.

Non-conformities which appear within a period of twenty-four months from the delivery of the Products are, unless proven otherwise, considered to have existed at the time of delivery.

If a non-conformity is found, Consumers may demand that the delivered Products be made compliant by repair or replacement, failing which the price can be reduced or the sale be cancelled in accordance with the legal conditions.

They may also suspend the payment of all or part of the price or the remittance of the benefit provided for in the contract until INVICTA GROUP has met its obligations under the legal guarantee of conformity under articles 1219 and 1220 of the French Civil Code.

It is up to the Consumer to request the upgrade to conformity from INVICTA GROUP by choosing between repair and replacement. The goods must be brought into conformity within a period not exceeding thirty days following the Consumer's request.

Proof of purchase of the Product (invoice, detailed sales receipt) and photos of the product will be required for the processing of any claim.

The repair or replacement of the non-compliant Product includes, where applicable, the removal and return of the Product and the installation of the repaired or replaced Product.

Any Product brought into conformity as part of the legal guarantee of conformity benefits from a six-month extension of this guarantee.

If the non-compliant Product has been replaced because, despite the Consumer's choice, the INVICTA GROUP has not brought the Product into conformity, the replacement will reinitialise the legal guarantee of conformity period starting from the delivery of the replaced Product.

If the requested upgrade to compliance is impossible or entails disproportionate costs under the conditions provided for in Article L 217-12 of the French Consumer Code, INVICTA GROUP may refuse it. If the conditions provided for in article L 217-12 of the French Consumer Code are not met, the Consumer may, after formal notice, pursue the forced execution in kind of the solution initially requested in accordance with articles 1221 et seq. of the French Civil Code.

Finally, the Consumer may demand a price reduction or the cancellation of the sale (unless the non-conformity is minor) in the cases provided for by Article L 217-14 of the French Consumer Code.

When the non-conformity is so serious that it justifies a reduction in price or the immediate cancellation of the sale, the Consumer is not required to request the repair or replacement of the non-compliant Product first.

The price reduction is proportional to the difference between the value of the delivered Product and the value of the Product without the non-conformity.

If the sale is cancelled, the Consumer will be refunded the price paid after the return of the non-compliant Products to INVICTA GROUP, at the latter's expense.

The refund is made on receipt of the non-compliant Product or proof of its shipment by the Consumer and at the latest within the following fourteen days by means of the same payment method as the one used by the Consumer at the time of payment, unless the latter expressly agrees otherwise and in any case without any additional costs.

The above mentioned provisions are without prejudice to the possible award of damages to the Consumer for the loss suffered by the latter as a result of the non-conformity.

6.1.2 Legal guarantee against hidden defects

INVICTA GROUP is liable to the Consumer for hidden defects as part of the legal guarantee against hidden defects resulting from a material, design or manufacturing defect impacting the delivered products and rendering them unfit for purpose.

The Consumer may decide to implement the guarantee against hidden defects for the Products in accordance with Article 1641 of the French Civil Code; in that case, they may choose between the cancellation of the sale or a reduction of the sale price in accordance with Article 1644 of the French Civil Code.

6.1.3 Exclusion of legal guarantees

INVICTA GROUP cannot be held liable in the following cases:

- non-compliance with the legislation of the country in which the Products are delivered, which it is the Consumer's responsibility to check before placing the order,
- misuse, professional use, negligence or lack of maintenance by the Consumer, as well as in case of normal wear and tear of the Product, accident or force majeure.

6.2 Commercial guarantee applicable to Consumers

In addition to the aforementioned legal guarantee of conformity and against hidden defects, INVICTA GROUP offers a commercial guarantee reserved for Consumers (excluding all professional Clients) (hereinafter the «Commercial Guarantee»), subject to full payment of the invoice corresponding to the Product by the aforementioned Consumer, under the conditions and according to the durations described below.

In accordance with Article D.217-3 of the French Consumer Code,

the insert attached to Article D.211-2 of the French Consumer Code is reproduced below, restating the main provisions of the legal guarantee of conformity:

The consumer has two years from the delivery of the goods to obtain the implementation of the legal guarantee of conformity if a non-conformity appears. During that period, the consumer is only required to prove the existence of the non-conformity and not the date it appeared

When the contract for the sale of the goods provides for the supply of digital content or a digital service on a continuous basis for a period of more than two years, the legal guarantee applies to that digital content or digital service throughout the planned period of supply. During that period, the consumer is only required to prove the existence of the non-conformity of the digital content or service and not the date of its appearance.

The legal guarantee of conformity entails an obligation on the part of the professional, where applicable, to provide any updates needed to maintain the conformity of the goods.

The legal guarantee of conformity gives consumers the right to the repair or replacement of the goods within thirty days of their request, free of charge and without any major inconvenience to them.

If the goods are repaired under the legal guarantee of conformity, the consumer benefits from a six-month extension of the initial guarantee. If the consumer requests the goods to be repaired but the vendor imposes replacement, the legal guarantee of conformity is renewed for a period of two years from the date the goods are replaced.

The consumer may obtain a reduction in the purchase price by keeping the goods or terminate the contract and obtain a full refund against the return of the goods, if:

1° The professional refuses to repair or replace the goods;
2° The repair or replacement of the good occurs after a period of thirty days;

3° The repair or replacement of the goods causes major inconvenience to the consumer, in particular where the consumer definitively bears the cost of the return or removal of the non-compliant goods, or if they bear the cost of installing the repaired or replaced goods;

4° The non-conformity of the goods persists despite the vendor's unsuccessful attempt to bring it to conformity.

The consumer is also entitled to a reduction in the price of the goods or to the termination of the contract when the non-conformity is so serious as to justify the immediate reduction in price or termination of the contract. The consumer is then not required to request the repair or replacement of the goods beforehand.

The consumer is not entitled to cancel the sale if the non-conformity is minor.

Any period of immobilisation of the goods for the purpose of repair or replacement suspends the guarantee that was still running until the delivery of the repaired goods.

The rights mentioned above result from the application of Articles L.217-1 to L.217-32 of the French Consumer Code.

A vendor who obstructs the implementation of the legal guarantee of conformity in bad faith is liable to a civil fine of up to EUR 300,000, which may be increased to 10% of the average annual turnover (Article L.241-5 of the French Consumer Code).

The consumer also benefits from the legal guarantee against hidden defects under articles 1641 to 1649 of the French Civil Code for a period of two years from the discovery of the defect. This guarantee gives the right to a price reduction if the goods are kept or to a full refund in return for the return of the goods.

6.2.1 Territoriality

The Commercial Guarantee applies in all countries in which the Products are sold by INVICTA GROUP.

6.2.2 Content and duration

The Commercial Guarantee only applies to the following Products, excluding all others.

6.2.2.1 Heating appliances

At the end of the twenty-four (24) month period mentioned in article 6.1.1 above, the heating elements (non-removable parts) are guaranteed to consumers, depending on the type of heating appliance they have purchased and according to the following periods:

- For the heating elements of wood burning stoves, fireplaces, inserts and ranges:

The Commercial Guarantee for these products will have a maximum duration of three (3) years, which will begin at the end of the twenty-four (24) month period mentioned in article 6.1.1 above. In all cases, if the product has been registered within 3 months of purchase, the Commercial Warranty on these products will expire on the fifth anniversary of the purchase of the product by the Consumer.

- For the heating elements of pellet stoves, fireplaces and inserts:
The Commercial Guarantee will only apply if the Products have been installed in a compliant manner and subject to verification of such compliance by the network of INVICTA GROUP authorised technical stations within 3 months of purchase. The Commercial Guarantee for these products will have a maximum duration of one (1) year, which will begin at the end of the twenty-four (24) month period mentioned in article 6.1.1 above. In all cases, an additional year may be granted if commissioning is carried out with an INVICTA GROUP-approved technical station and if installation is compliant. In this case, the Commercial Warranty on these products will end on the fourth anniversary of the purchase of the product by the Consumer.

The Commercial Guarantee is limited to the free replacement of recognised defective parts after inspection by INVICTA GROUP. If the replacement of these parts proves too expensive, INVICTA GROUP may decide to replace the Product. Under no circumstances may INVICTA GROUP be the subject

of a claim for damages, under any name or form whatsoever.

The costs of travel, transport, labour, packaging, dismantling and the consequences of immobilisation of the equipment resulting from guarantee operations, are borne by the Consumer.

The following heating appliance components are expressly excluded from the Commercial Guarantee:

- External removable parts,
- normal wear and tear of the Product such as, for example, a change in appearance (colour, gloss) or corrosion, as well as of the steel of cast iron moving or fixed internal parts of the Product,
- the consequences of improper maintenance or lack of maintenance of the Product, an accident, negligence or error in handling the Product and, more generally, failure to comply with instructions for use and maintenance and, in particular, maintenance by qualified personnel,
- since the glass withstands a temperature of 750°C and the temperatures in the combustion chamber never reach this temperature, there can be no breakage of the glazing due to overheating. As a result, glass breakage due to improper handling during use or handling of the appliance is not covered by the Commercial Guarantee.
- Seals for any heating appliance, crucibles for pellet stoves and spark plugs for pellet stoves heaters are considered to be wear parts.
- As the fuel used and the operation of the appliance are beyond the manufacturer's control, the parts of the fireplace in direct or indirect contact with the igniting fuel, such as:
 - Decorative plates, fire grates, deflectors, hearth log protections, inserts, wood stoves and hydros marketed under the INVICTA or DEVILLE brands
 - Decorative plates and deflectors for pellet stoves marketed under the INVICTA, or DEVILLE brands,
 - Diffuser tubes, wicks, igniters, cast iron rings for stoves marketed under the INVICTA, or DEVILLE brand names,
 - Refractory bricks, fire grates, deflectors for wood burning ranges marketed under the INVICTA, or DEVILLE brand names,
- The electrical parts (extractor, fan, electronic board) of pellet stoves marketed under the INVICTA or DEVILLE brands are only covered by the Legal Guarantee.
- The other components, such as:
 - latches, screws, fans, printed circuits, switches, terminals, electric wires, fireplace electric ducts, inserts, wood stoves marketed under the INVICTA or DEVILLE brands,
 - latches, screws, decorative plates, deflectors for pellet stoves marketed under the INVICTA or DEVILLE brands,
 - handles, screws, bricks, thermometers for wood burning ranges marketed under the INVICTA, or DEVILLE brand names,

The following are also excluded from the Commercial Guarantee:

- any damage caused by mechanical or electrical components that are not supplied by the manufacturer of the Product and/or are prohibited by laws governing heating appliances.
- Damage caused by any use other than that intended for the Product concerned, in particular the use of any unauthorised fuels.

The Commercial Guarantee applies to any defect in material or manufacturing, subject to the non-professional, reasonable use of the appliance in accordance with the operating instructions provided with the appliance and any applicable regulations.

INVICTA GROUP is released from any obligation relating to the Commercial Guarantee in the event of Product installations that are not compliant with any legal, regulatory and/or administrative requirements and trade practices, or if the Product is altered.

The Commercial Guarantee does not cover any damage, whether total or partial, direct or indirect, caused by use that does not comply with the instructions for use and/or maintenance, is abnormal, negligent or incorrect, or results from a cause unrelated to the intrinsic qualities of the Product.

This Commercial Guarantee is excluded for professional use of the Product.

Proof of Product purchase (invoice, detailed sales receipt) and photos will be requested for the processing of any claims under the Legal Guarantee or the above mentioned contractual guarantee..

The Contractual Guarantee is only valid if the appliance has been installed at the address indicated on the guarantee certificate provided with the appliance and if the purchaser has registered the Product on the www.invicta.fr website within 3 months of the purchase, it being specified that in all cases, the Consumer is required to provide proof of purchase of the Product for the implementation of the Contractual Guarantee.

6.2.3 Transfer of the guarantee

The Commercial Guarantee is linked to the Product sold by INVICTA GROUP, it is automatically acquired by any new non-professional owner consumer for the remaining duration.

6.2.4 Price of the guarantee

The Commercial Guarantee as defined above does not entail any additional payment by the Consumer.

6.2.5 Immobilisation of the Product

Any period of immobilisation of the Product suspends the remaining guarantee period from the date of the Customer's request for intervention or from the date the Product is made available for replacement or repair if this starting point is more favourable to the Customer. The duration will also be suspended in the event of negotiations between the guarantor and the Customer with a view to an amicable settlement of the dispute.

6.2.6 Amicable settlement of disputes

In the event of difficulty in applying this guarantee, the Consumer has the possibility, before any legal action, to seek an amicable solution, in particular by contacting INVICTA GROUP's After-Sales Service.

invicta | group |

INVICTA Group
ZONE INDUSTRIELLE / LIEU-DIT-LA GRAVETTE
08350 DONCHERY - FRANCE

